#### 4. REPORT

#### Background

4.1 The premises applied for a premises license in November 2007 to allow late night refreshment on the premises between the hours of 23.00pm – 2.00a.m, the The current license is attached at Appendix 1.

The premises is situated in a terrace of shops with residential accommodation above, there are a number of late night refreshments in the surrounding area.

#### Licensable activities authorised by the Licence:

Late Night Refreshment

Late Night Refreshment

**Monday to Sunday** 

2300 to 0200

The opening hours of the premises:

Monday to Sunday

0800 to 0200

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

No supply of alcohol

#### 4.2 Details of the Application for Review. Appendix 2

Cameo Planning are acting on behalf of a number of residents and have brought the review because of a series of nuisances which has emanated and or associated with the premises.

The documents produced by Cameo Planning covers a period from September 2007 to present day.

#### 5.0 RELEVANT REPRESENTATIONS (CONSULTATION)

Responsible authorities:

#### 5.1 Comments of Metropolitan Police

No comments received on this matter

#### 5.2 Comments of Child Protection Agency or Nominee

No comments received on this matter

#### 5.3 Comments of Noise Officer

The Noise Team have made representation on this matter. Appendix 3

#### 5.4 Fire Officers

Have made no representation on this matter.

#### 5.5 Interested Parties -

Representation has been received from residents affected by the operation of the premise.

#### 6.0 POLICY CONSIDERATIONS

6.1 The following provisions of the Licensing Act 2003 apply to this application: Section 13(3) (definition of interested parties)
Section 51-53 (review of premises licenses)

In determining the application the Licensing Sub Committee can take such steps as it considers necessary for the promotion of the licensing objective, which are:

- 1. Take no further action
- 2. to issue formal warnings to the premises supervisor and /or premises license holder
- 3. modify the conditions of the license
- 4. exclude a licensable activity from the scope of the license
- 5. remove the designated premises supervisor
- 6. suspend the license for a period not exceeding three months
- 7. revoke the license.

Where the Licensing Sub Committee takes steps mentioned in 3 or 4 it may provide that the modification or exclusion is to have effect for one such period (not exceeding three months) as it may specify. The licensing sub committee is asked to give full reasons for its decision.

The Licensing Sub Committee must make its decision within 5 working days of the end of the hearing. Any decision of the Licensing Sub Committee is stayed from coming into effect for 21 days from the date of the decision, pending any appeal that might be made and the determination of that appeal. Any party to the proceedings may appeal against the decision of the decision of the Licensing Sub Committee.

6.2 The following provisions of the Secretary of State's guidance apply to this application: Paras 11.1 – 11.10, 11.14 – 11.21. These provisions are attached at appendix 5.

The following paragraphs of the licensing authority's statement of licensing policy apply to this application; 24.1 -24.2, 25.1 – 25.7, these provisions are attached at appendix 6.

6.4 The Licensing Sub Committee is reminded that the Human Rights Act 1998 guarantees the right to a fair hearing for all parties in the determination of their civil rights. The Act also provides for the protection of property which may include licences in existence, and the protection of private and family life.

## APPENDIX 1 COPY OF CURRENT LICENSE

#### Part 2

<u>Name, (registered) address, telephone number and e-mail (where relevant) of</u> holder of Premises Licence:

Andreas Straogiannis 159 Gospatrick Road Tottenham London N17 1JG

Hrizantema Mladenova 159 Gospatrick Road Tottenham London N17 1JG

Tel: 078 9023 3364

Registered number of holder, for example company number, charity number (where applicable):

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

N/A

<u>Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:</u>

N/A

#### Annex 2 - Conditions consistent with the Operating Schedule

#### THE PREVENTION OF CRIME AND DISORDER

A buzzer entry system will be used between 2300 and 0200

#### **PUBLIC SAFETY**

- · Fire safety equipment will be checked regularly
- . Any requirements made by the Fire Safety Officer will be complied with

#### THE PREVENTION OF PUBLIC NUISANCE

- There will be no take away food or drink
- Signs are the be displayed at the exit reminding customers to leave quietly and respect the neighbours

#### THE PROTECTION OF CHILDREN

• No-one under the age of 18 will be permitted entry to the premises after 2300

# SALONICA CAFE

Grand Parade
 Green Lanes, Harringay,
 London N4 1JX

GROUND FLOOR

**PREMISES** 

LATE NIGHT REFRESHMENT LICENCE APPLICATION

Scale 1:100 Date: August 2006

FIRE BLANKET

FIRE EXTINGUISHER

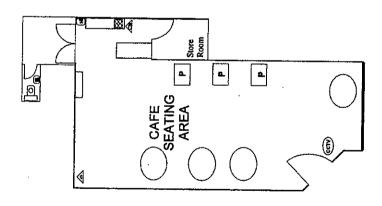
[

PLAY MACHINE

<u>~</u>

by;

A1 PLANS REGENTS AVENUE, PALMERS GREEN, N13 5UR DRAWING NO. 864/2. 1Grand ParadaN4.01/2



#### **APPENDIX 2**

## COPY OF REVIEW APPLICATION AND SUPPORTING DOCUMENTS



#### Application for the review of a premises licence or club premises certificate under

	the Licensing Act 2003	
(1)		

Reference number:

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records

CAMED PLANNING LTD. (2) I/We

> apply for the review of a [premises licence under section 51] mises certificate under section 871 of the Licensing Act 2003 for the premises

Postal address of premises or club premises, of description	or if none, Ordnance Survey map reference	ce or
SALONICA CAFE		
I GRAND PARADE		
LONDON		
Post town LONDON	Postcode (if known) >>4 /	7×
Telephone number (if any) の20% 3	572 060 <b>5</b>	
Name of premises licence holder or club holding	ng club premises certificate (if known)	
ANDREAS STRACE	SIANNIS	
Number of premises licence or club premises of	certificate (if known)	
LN00003123	·	
Part 2 - Applicant details		
l am	• 1	Please tick ✓ yes
1) an interested party (please complete section	(A) or (B) below)	
a) a person living in the vicinity of the prem	nises	
b) a body representing persons living in the	e vicinity of the premises	
c) a person involved in business in the vici	inity of the premises	
d) a body representing persons involved in	n business in the vicinity of the premises	
Delete any words in square brackets which do not apply		
(1) Insert name and address of relevant licensing authority and	its reference number (optional)	

Cat.No. LA 51-87

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15 APR 2008

RECEIVED

CIVIC CENTRE HIGH RD N22 8LE

2) a responsible authority (please complete (C) below)	
<ol> <li>a member of the club to which this application relates (please)</li> </ol>	se complete (A) below)
(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applica	ble)
Mr Mrs Miss Ms Ms	Other title (for example, Rev)
Surname First name	s
ROBINISON CAR	eol.
Please tick ✓ yes I am 18 years old or over Date of birth	Day Month Year 1 2 명의 1 역 등 역
Current address  20 CAMP HILL  BUGBROOKE  NORTHAMOTON	
Post town NORTHANTS	Postcode NN7 3PH
Daytime contact telephone number	077189 88143
E-mail address (optional)	nning. co.uk.
(B) DETAILS OF OTHER APPLICANT	
Name and address	
Post town	Postcode
Day Month Year  Date of birth  Telephone number (if any)	
E-mail address (optional)	

LA 51-87

Please tick ✓ yes

## (C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT Name and address Postcode Post town Telephone number (if any) E-mail address (optional) This application to review relates to the following licensing objective(s) Please tick ✓ one or more boxes 1) the prevention of crime and disorder 2) public safety 3) the prevention of public nuisance 4) the protection of children from harm Please state the ground(s) for review (please read guidance note 1) See attached statement

				1	Please tid	xk v ye	18
Have you made an application for review relating to these premises before?							
•				Year			
er i toto the date of that application	Day	IVIOI	1	T			
If yes, please state the date of that application							
				_	•		
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If you have made representations before relating to these pr	emises	, please	sta	te wha	at they	were	
and when you made them.							
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I have sent copies of this form and enclosures to the res	ponsibl	е					
authorities and the premises licence holder or club holdi						*-	
premises certificate, as appropriate	·	<del></del>					
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<ul> <li>I understand that if I do not comply with the above require</li> </ul>	rements	my .					
application will be rejected							

LA 51-87

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Fart 3 - Signatures (please read guidance note 3)				
Signature of applicant or applicant's solicitor or other duly autho If signing on behalf of the applicant please state in what capaci				
Signature & COG-TECKET	PI			
Date 12 April 2008				
Capacity Planning Consulta	nt (Agent)			
Contact name (where not previously given) and postal address with this application (please read guidance note 5)  AS Previously Shahed,	s for correspondence associated			
Post town	Postcode			
Telephone number (if any)				
If you would prefer us to correspond with you using an email address your e-mail address (optional)				

#### **Notes for Guidance**

- 1. The ground(s) for review must be based on one of the licensing objectives.
- Please list any additional information or details, for example dates of problems which are included in the grounds for review, if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.



# Compliance And Monitoring Enforcement Officers CAMEO Planning 20 Camp Hill Bugbrooke Northampton NN7 3PH

Statement of Grounds for Review of Premises License
At
SALONICA CAFÉ
1 GRAND PARADE
GREEN LANES
LONDON
N4 1JX

Premises Licence Number: LN00003123

Licensing Act 2003: Sections 51 & 87

- 1. The Premises
- 1.2 Salonica Café was granted a premises license by Haringey Council subject to the following criteria:

#### Licensable activities authorised by the Licence:

Provision of late night refreshment

The times the Licence authorises the carrying out of licensable activities:

Late Night Refreshment

Monday to Sunday

2300 to 0200

The opening hours of the premises:

**Monday to Sunday** 

0800 to 0200

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

No supply of alcohol

The premises are also constrained by the following conditions:

#### THE PREVENTION OF CRIME AND DISORDER

A buzzer entry system will be used between 2300 and 0200

#### **PUBLIC SAFETY**

- Fire safety equipment will be checked regularly
- . Any requirements made by the Fire Safety Officer will be complied with

#### THE PREVENTION OF PUBLIC NUISANCE

- There will be no take away food or drink
- Signs are to be displayed at the exit reminding customers to leave quietly and respect the neighbours

#### THE PROTECTION OF CHILDREN

 No-one under the age of 18 will be permitted entry to the premises after 2300

#### 2. The Applicants

١,

- 2.1 This application for the review of the premises license at 1 Grand Parade is made by Cameo Planning Limited (the agent), on behalf of Mr Simon Stanley and Miss Rosellen Walsh of 1A Grand Parade, Mr D Kramer and Ms M Tham of 2B Grand Parade and incorporates the views of two previous occupiers of the residential flats adjacent to the licensed premises which is the subject of this application. This application also contains a letter requesting assistance from their Ward Councillor from all of the other residents of the building.
- 2.2 Our clients have, over a prolonged period of time suffered nuisance in the form of noise, cigarette smoke, crime and disorder and fear for their own and public safety from the activities within and outside of this premises.
- 2.3 It is a matter of fact which can be substantiated by the relevant Authorities that the Council's Noise team have been called to, and witnessed the premises operating outside of the permitted hours. The Police can also provide logs of visits made to the property or calls to disturbances emanating from the premises in respect of crime and disorder.
- 2.4 This statement will include diary notes from the clients substantiating their claims and video and audio recordings.

#### 3. Evidence

- 3.1 Contained at **Appendix 1** of this document is a diary by Mr Stanley and Miss Walsh over a reasonable period. There is also photographic evidence and sound recordings. Whilst the whole diary is in itself pertinent to this case I would draw your attention to the following entries:
- (i) "17/10/07 2:45am woken by television from below, listened for 15 mins then fitted earplugs woke up with ear ache not a solution as we can miss alarm clock and more worryingly, would not hear a smoke alarm.
  - **6:30am** woke up for work, can still hear them below and outside, unable to open bathroom window after showers at 7:00am due to men smoking outside below."
- (ii) "20/10/2007 Saturday morning, 5:15am. Woken up and listened to general shouting and banging for 1 and a half hours heard an , male and female raised voices and a woman call out "Get off you're hurting me!" Called out of hours number, no officers on duty called local police, they do not deal with noise called safer neighbourhoods, no answer so left a message on answerphone (they called back around 3-4 days later) so what are we supposed to do?
  Later we heard the television again then Greek style music very loud with shouting and singing. Made a recording of the sound on mobile phone."

- (iii) "20/10/07 Woken by noise from within the club. Called out of hours number at around 3:00am. Spoke to Ash and he visited at approx 3:30am. He did not need to come in to flat as he was aware of the issues and said he would look in the window and listen to them. 10 minutes of quiet followed assumed he told them to be quiet. Noise from within started again, banging, very loud thudding (intermittent) shutters going up and down 10-15 times.
- (iv) 2:00am suddenly woken by hysterical shouting from inside and then outside in passageway lots of voices. Jumped to window to witness men being chased down the passageway and then jumping over the fence (assumed it 29/10/2007 (Monday night Tuesday morning) was another fight) Heard the words "Call the Police" 2:15am (approx) Police arrive (2 cars) and we see the men from the club showing them the passageway and various items (including a shoe and a hammer) scattered on the ground. Hear an officer say (into radio) "4 men with knives and hammers, chased into alley at rear of Grand Parade"

  Talking shouting and Police radios crackling in passage until around 4:00am."
- (v) "12/11/2007 **4:00am**, called out of hours number, shouting and banging from within the club."
- (vi) 15/11/2007 3:00am, woken by obvious activity below, shouting, scraping and banging and shutters going up and down continues for 30-40 mins.
   This diary of noise, disturbance, anti social behaviour, crime and disorder continues. Please read the diary at Appendix 1 and examine the photographs. The sound recordings are particularly pertinent.
- 3.2 The following is an extract from an email sent to Councillor Canver and the Councils noise and planning teams from a previous tenant at Grand Parade. Mr Andrande feels sufficiently strongly about this matter to allow this information to be included with this submission.
  - > I was actually living in 2a Grand Parade, Green Lanes between 11/06
  - > an 12/07, and honestly, the work-time from the cafe on 1, Grand
  - > Parade could just be resumed in 2 parts: a joke or a horror movie.
  - > Joke because what has been saw that was, you know, just impossible
  - > to happen, I'd knew how react to many diferent situations: noise to
  - > get crazy, being disturbed by chatting during almost all night (in
  - > the week-days, they get near to 3/5 o'clock in the morning!!!), I'm
  - > not sure, but probably drug's consumation and some fight's, which
  - > in one of those, themselves felt completely necessary call the
  - > police, biggest was a confusion, and on this date, I'd hear
  - > something about ``back to shoot``, so we can see how kind of person > we talking about.
  - > Horror because I felt completely unprotected, no just about
  - > myself, but too about my wife, persons which has always paid yours
  - > taxes and done the correct to live on the area without affect
  - > anyone and with peace. Unfortunately, this was affecting my life in
  - > all senses, professionally and personally, so my only option were
  - > get moved, and that's what I'd.
  - > But there is a question: that was correct??????
  - > There is my complaint, with, on my concern, there's over necessary
  - > evidences.
  - > If there`s any further questions just call me on \*\*\*\*\* or
  - > \*\*\* on evening-time
  - > Paulo Andrade Contained at Appendix 2

3.3 Mr Kramer has also provided a diary. This is appended at **Appendix 3.** However, the license panel's particular attention is brought to the following extracts:

#### (i) Sept 13th (2007) 3.40am

2c Grand Parade call police. Disturbance on Grand Parade with M/F/F (violent argument) originating from Larnaca café.

(ii) Oct 20th Saturday 5.25am:

Phoned noise team about loud talking under bedroom windows from Larnaca café customers. Call logged.

#### (iii) Oct 30th Tues 2am:

Loud disturbance at rear of cafe. Police called & attend. Men shouting & man/men chased/climbing over fence into yard of 2 Grand Parade. Police attend (for some time).

- 3.4 Whilst it would be impractical to list every disturbance to my clients by this establishment they do continue to diary note these events and on 14 February 2008 the following entry was made:

  "To back up the frustrations Mr. Stanley is feeling, we at 2b Grand Parade & the neighbours at 2c have been woken twice this week at 2.15am and 4am respectively by the activities of the owners/users of these premises.

  D. Kramer

  On 14 Feb 2008, at 02:34, Simon Stanley wrote:.."
- 3.5 Another former resident who felt that they had to leave has provided more evidence which is contained within **Appendix 4** of this submission. One pertinent part of her letter to Councillor Canver states:

"On at least two occasions I was awoken by what sounded like an escalated argument. I say "sounded like" because this aggressive transaction was not carried out in English. I do know that the police arrived on the premises during one of these episodes although I was not the one who called them. In my experience the noise issues occurred primarily between 11pm and 4am. They are one of three sorts; loud telephone calls, loud music and occasionally arguments and door slamming between two or more men.I do hope that the council will act upon the complaints received regarding

3.6 A copy of the collective residents letter to Councillor Canver is a contained at **Appendix 5** 

#### 4. Licensing Objectives

this premises"

- 4.1 It is contended on behalf of my clients that three of the four objectives required for a review of a premises license is evidenced within this statement.
- 4.2 Whilst the requirement for a lawful planning approval is not a material consideration for the Council as Licensing Authority it should be noted that the premises have been served with an Enforcement Notice by the same Council in respect of the unauthorised use as a Social Club. This notice has not been the subject of an appeal therefore one must assume that the operators do not deny the unauthorised use. The question also remains unanswered as to whether the premises licensed as a café is in fact such.

- 4.3 Our clients contend that there is drunken behaviour emanating from the premises, smoking on the premises, restricted admission and gambling: A private members club by any other name.
- 4.4 Further, Haringey Council has a duty of care to fully investigate the abuse of this licence and take into account information held within the Council about the breach of planning control and instances of statutory noise nuisance.
- 4.4 The current license requires a buzzer entry system to be used between the hours of 2300 and 0200. This is not being adhered to.
- 4.5 The current license further requires a sign to be displayed at the exit reminding customers to leave quietly and respect the neighbours.
- 4.6 Given the information and evidence contained within this statement and information held within the Council's own departments and the Police it is respectfully requested that this license is revoked and the occupiers of the residential properties in Grand Parade can enjoy their basic human right of the quiet enjoyment of their homes. Would the License panel wish to experience this through the early hours of each night?



C.Robinson TechRTPI Cameo Planning Limited 12 April 2008

## **APPENDICES**

- 1. STANLEY/WALSH 1 DIARIES
  - 2. ANDRANDE EVIDENCE
    - 3. KRAMER DIARY
    - 4. SHANNON EVIDENCE
- 5. COPY LETTER FROM ALL RESIDENTS

### <u>Disturbances from users of Social Club at 1 Grand Parade as witnessed by Simon Stanley and Rosellen Walsh of 1A Grand Parade</u>

28/09/2007 – Moved in to flat, immediately noticed smell from passageway of smoke & urine and seemingly constant noise of men shouting and talking in passage as they smoked. Unable to open windows in bathroom, and both bedrooms due to noise and smell. This was very difficult during decorating and painting.

7/10/2007 – First night sleeping in flat – kept awake until 1:30am by shouting from noise through floor and from passageway. Also disturbed by neighbours above banging on windows to try and make them be quiet.

8/10/2007 – Very similar to previous night, kept awake until around 2:00am. Banging, shouting, laughter and scraping of tables and chairs coming up through the bedroom floor. Also noise of men smoking in passage and from neighbours banging.

9/10/2007 - Similar to previous night, kept awake until around 3:00am.

10/10/2007 – Noise from men smoking in passage plus shouting, laughing and banging from within. Approximately 2:30am, noise from a TV is clearly audible in our bedroom. Sounds like sports commentary and then adverts and music. Added to noise of shouting and banging, we were awake until 4:40am. Eventually found earplugs.

11/10/2007 – Woken at 11:10pm, men in passage shouting. Banging on windows from a window above us.

12/10/2007 – Woken at 4:45am, men shouting inside, shutters up and down and woken by more noise at 6:00am from men inside and outside.

13/10 to 16/10/2007 – noise every night at 1, 2 and 3:00am – cannot sleep without earplugs.

17/10/2007 – 10:20pm. Loud shouting from within, scraping of chairs and tables and banging. Back door left open and men inside and out shouting at eachother. Heard a window above being opened. Ladies voice from above: "Shh, please close your door". "CLOSE YOUR WINDOW" shouted back with laughter.

"I'm going to call the council" ladies voice says

"CALL WHOEVER YOU LIKE!" shouted back, laughter again.

Door eventually closed and the noise from within is even louder. Sounds like an argument.

10:30 - called emergency out of hours number

10:45 - called back by Derek Pearce and he agreed to visit

10:50 – 11:15, shouting and noise extremely loud – Rosie in bed scared – sounded like a fight – sound from a TV clearly audible, sounds like football

11:15 – Derek Pearce arrives with colleague and stays for 20 minutes. Noise has calmed slightly but is still audible. Showed him the passage and the ashtrays and took him to balcony to smell the urine although it was not as bad as it has been.

11:35 - Derek Pearce leaves

11:45 - TV turned back on, very loud - can hear voices of commentators

12:15 - managed to fall asleep with pillows on our heads

2:45am – woken by television from below, listened for 15 mins then fitted earplugs – woke up with ear ache – not a solution as we can miss alarm clock and more worryingly, would not hear a smoke alarm.

6:30am – woke up for work, can still hear them below and outside, unable to open bathroom window after showers at 7:00am due to men smoking outside below.

18/10 and 19/10/2007 - very similar to previous nights, disturbed between 1:30am and 2:30am

20/10/2007 – Saturday morning, 5:15am. Woken up and listened to general shouting and banging for 1 and a half hours – heard an argument, male and female raised voices and a woman call out "Get off you're hurting me!" Called out of hours number, no officers on duty – called local police, they do not deal with noise – called safer neighbourhoods, no answer so left a message on answerphone (they called back around 3-4 days later) so what are we supposed to do?

Later we heard the television again then Greek style music very loud with shouting and singing. Made a recording of the sound on mobile phone.

20/10/2007 (PM) – Went to bed at 11:30 and slept for around 1 hour until 1:00am. Woken by noise from within the club. Called out of hours number at around 3:00am. Spoke to Ash and he visited at approx 3:30am. He did not need to come in to flat as he was aware of the issues and said he would look in the window and listen to them. 10 minutes of quiet followed – assumed he told them to be quiet. Noise from within started again, banging, very loud thudding (intermittent) shutters going up and down 10-15 times – no idea when we got to sleep but it had started to get light.

21/10/2007 – started smelling strong smell of smoke in our hallway – less noise from passageway as it is getting colder. Saw them smoking inside (through window in door) when returning late one night.

24/10/2007 – in correspondence with the council, I made a point of mentioning that Rosie was now ill, tired and generally run down which has started affecting her work. Caused by late nights, disturbed sleep and stress.

24/10 – 28/10/2007 – Various disturbances on most nights. Bedroom and hallway smelling of smoke and very little sign of men smoking in passageway at night.

29/10/2007 (Monday night - Tuesday morning)

2:00am – suddenly woken by hysterical shouting from inside and then outside in passageway – lots of voices. Jumped to window to witness men being chased down the

passageway and then jumping over the fence (assumed it was another fight) Heard the words "Call the Police"

2:15am (approx) Police arrive (2 cars) and we see the men from the club showing them the passageway and various items (including a shoe and a hammer) scattered on the ground. Hear an officer say (into radio) "4 men with knives and hammers, chased into alley at rear of Grand Parade"

Talking shouting and Police radios crackling in passage until around 4:00am.

Spoke to Mr Stephanou (Snr) the following evening – says it was an attempted robbery with knives. We ask him what happens in the club "All illegal" he says. Says they should close at 1:00 but they stay open all night – they drink, they smoke, they gamble – "all illegal" he keeps saying. Also mentions that they sometimes have "Romanian dancing girls"

In the 2 nights after the robbery we assume they are closed as we sleep without any disturbances at all. Realised how bad the problem was when it was quiet like that.

31/10/2007 – Spoke to Andrew Dickson at Haringey Planning Department to inform him of the robbery and to enquire as to whether this can be used as evidence for late night opening.

1/11/2007 – woken at 3:00am and kept awake for around an hour by noise through floor.

12/11/2007 – 4:00am, called out of hours number, shouting and banging from within the club – spoke to Lamin (?) at 4:20am – advised him to visit premises, look in window and listen and report to Derek that they were operating (as Ash had done previously).

#### 15/11/2007 --

3:00am, woken by obvious activity below, shouting, scraping and banging and shutters going up and down – continues for 30-40 mins.

5:15pm, Rosie returns from work to meet 2 males directly outside our door. Feels threatened by them and their advances to other young females passing who also look equally distressed.

10:00pm (approx) heading to bed and hear group of men outside smoking. Noise from them and within the club. Foul and sexually aggressive language clearly audible underneath our bedroom window. Also heard pornographic / sexual sounds from sound/movie clips on their mobile phones.

2:00am (morning of 16/11) awoken by noise. Called out of hours number and then visited by Mark Eastwood at 2:20am. He stayed for 15-20 mins and heard the noises from below. He went downstairs to visit them on his way out. Again, the noise reduced for around 10 mins and then shouting and banging begins again for around 1 hour with loud intermittent thudding. Fell asleep at around 3:30am.

17/11/2007 – Lots of noise during day from within and from passageway and frequent use of abusive language.

22/11/2007 — Midnight, shouting inside for around 30 minutes. 1:30am, woken by shouting from within and kept awake for around 1 hour. 2:50am, woken again by shouting from within.

25/11/2007 -- 4:00am to 5:00am, Loud music and shouting -- called out of hours number, no noise officers on duty.

28/11/2007 – Shouting from outside woke us up at 11:25pm. Woken again at 3:00am and kept awake for 2 hours by shouting.

1/12/2007 – 4:15am, woken by music, singing, shouting and smashing plates. Called out of hours number, no one on duty. Did not sleep anymore, noise continued into the day.

2/12/2007 – woken by shouting and banging at 2:30am and kept awake for 45 minutes then quiet. Woken again at 4:00am then again at 5:00am – did not sleep again and decided to get up for work at 6:00am instead of 7:00am.

8/12/2007 – woken at around 4:00am by the noise of a party (music, singing, shouting etc.) Noise continued – did not call out of hours as it was past 5:00am and no one is on duty.

6:30am, got up to do xmas shopping online.

7:30am, very loud shouting from inside and then moves outside into passage. Men shouting and swearing ("I'm gonna f\*\*\*ing kill him" etc.) sounded like a fight had broken out. Men outside shouting at men inside. Men then moved back inside. Heard glass smashing and sounded like a door had been kicked in. Called the police and described what was going on. Assumed they did not visit as the party carried on into the day. Another horrible start to the weekend.

10/12/2007 – 2:30am, woken by shouting and kept awake for 45 minutes. 11:00pm to 12:00am, shouting outside with swearing, on and off.

11/12/2007 – 4:00am, woken by shouting from within and eventually put in ear plugs after 45 minutes of noise.

14/12/2007 – 10:45pm, shouting outside and again at 11:30pm, 12:00 (midnight) and 12:45am.

16/12/2007 (Sunday night), continuous shouting inside and outside until around 1:30am.

19/12/2007 – 5:30am, woken by very loud shouting. Called to make complaint – no officer could visit as no one on duty. Called "Safer Neighbourhoods" and had to leave message as no answer (they called back 3 or 4 days later). Then called police as noise was still continuing with music. Told to speak to the council as "they don't do noise". So what do we do?

7:00am, decided to get up as shouting and music was still going on. Rosie suffering from a chest infection and generally run down from nights of broken sleep and the inability to "lie in" at weekends.

22/12/2007 – 9:30pm, observed an unusually large amount of people in the club. Witnessed alcohol being carried in.

11:00pm, went to bed and the noise from inside was already very loud. Accompanied by sporadic bursts of shouting from the people smoking in the passage.

11:30pm, live "Greek style" guitar music and singing begins.

11:45pm, called council to complain.

12:00am, call from Mr Buckle (Noise Officer), says he was in the area and has spoken to the people in the club. He said they would be playing for another hour and will then be quiet. Informed him of the history of the noise and planning problems with the club and that I was certain they would in no way be quiet at 1:00am. He then decided to go back inside and ordered them to stop the music. Which they did.

12:30am, music starts again (made some video recordings to document the level of noise) Called again to complain.

1:15am, Mr Buckle called back and we arranged for him to approach on foot (he previously arrived in a Police van) so they would not see him.

1:30am, Mr Buckle called back and informed me that although they saw him coming, he heard the music before they could stop. He informed me that with the help of the Police officers he was with, they entered the club, forced the band to leave and cautioned several people for smoking inside. He also issued them with a Notice in respect of the live music.

We saw several people from the club (including the band) on the street and observed the police officers speaking (quite sternly) to several men who seemed to be under the influence of alcohol. They had blocked most of the pavement and we saw many people getting into cars and leaving.

We then managed to get to sleep.

4:00am, woken by more shouting.

4:30am, spoke to Mr. Buckle again to complain.

4:50am, Mr Buckle called back to say he had visited the club and saw just 3 or 4 people inside with very little noise. He said he could not do anything about it unless they play music too. NOTE FOR LICENCE DEPARTMENT – is this not proof of them operating outside of their permitted hours?

5:01am (exactly) Music (from a stereo) begins, very loud and kept us awake – noise officers no longer on duty.

7/01/2008 – 2:30am woken by shouting and kept awake for 1 hour approx. Woken again at 5:00am and did not sleep again.

8/01/2008 – 4:30am, woken by shouting and banging from inside club, kept awake and not able to sleep before having to get up for work.

9/01/2008 and 10/01/2008 – intermittent shouting throughout both nights until the morning.

11/01/2008 – 11:45pm, loud shouting begins. Managed to get to sleep at around 12:30am.

1:40am, woken by shouting from inside and this continues until 2:10am when we decided to call the out of hours number.

2:30am, Lanin (?) a Noise Officer, calls. Men are still shouting but he advises that he cannot get to us for 2 to 2 and half hours. Fairly confident that they will still be making noise then so I ask him to visit.

Due to noise, we do not sleep again – we heard several violent outbursts of shouting. 5:00am, Officer has not yet arrived so call out of hours number again. Operator advises that officers now work after 5:00am on weekends and that they we be here soon. Sat and sent emails and did more xmas shopping online.

5:45am, music starts, along with the continued shouting.

7:00am (approx) finally fell asleep exhausted.

9:00am, a noise officer (Lamin again?) calls us back to apologise for not visiting.

We do not sleep again. Calculate that we had around 3 hours of broken sleep. We had to attend a family meal and we just wanted to sleep.

15/01/2008 – Simon slept with earplugs all night as still exhausted from previous nights of broken sleep. Rosie woken at 3:30am and kept awake for around 2 hours then light sleep for 45 minutes until she had to get up for work.

The following night we went to bed at 9:30pm as we were SO tired, but had to try and get to sleep with the sound of men shouting outside.

16/01/2008 – 5:20am, woken by shouting from inside club, do not sleep again. 11:10pm, loud shouting from inside and also smell of smoke noticeable.

17/01/2008 - 11:50pm, shouting from inside wakes us up and again at 2:40am.

20/01/2008 – woken at 1:30am for 20 minutes. 2:50am, woken again by shouting for 30 minutes. Woken again at 3:40am for 10 minutes then again at 5:00am. 5:30am it is still noisy so put in earplugs.

22/01/2008 - intermittent shouting between 2:00am and 2:30am.

23/01/2008 – Woken at 3:05am by shouting on and off for 25 minutes. Rosie is now very ill with chest infection and general exhaustion.

Temporary Stop Notice issued around the 25<sup>th</sup> Jan – club closed for around 3 nights over the following weekend. 3 very good, full nights sleep.

1/02/2008 – 2:30am, woken by a noise – although went silent straight away. As they have been served temporary stop notice, I leaned out of our 2<sup>nd</sup> bedroom window to see if I could confirm whether they were indeed operating. Light was clearly visible through gap in door and the sound of coins could be heard from within. Could also smell smoke coming from vent above their door.

3:00am, called out of hours number and subsequently called back by Mr. Eastwood. 3:30am (approx) Mr. Eastwood visited and I showed him the light from the backdoor. He noted that the front doors (glass outer doors) were chained and padlocked FROM THE INSIDE. The shutter over the inner door was half way down, just covering the window. He then went down and knocked on the shutters for about 5 minutes without an answer. He commented that he was certain they were in there, but without police, he could not force entry. This was very frustrating as they were clearly ignoring him as they could see him on the CCTV they have installed. He could do nothing else other than to report on what he had witnessed. We returned to bed.!

4:25am, woken suddenly by the noise of banging on the shutters. Saw from our front room that Mr Eastwood had returned with 2 Police officers. I went down to our front door and saw that they had gained access and saw the 3 men who were inside. As they were leaving, I asked what they had found – "they say they were cleaning" Mr. Eastwood tells me.

11/02/2008 – 12:15am, woken by shouting and again at 1:30am

12/02/2008 - 2:00am, woken by shouting

13/02/2008 - Loud shouting at 11:15pm to 12:45am.

1:30am, woken by more shouting.

1:50am, heard the shutters going up and down several times and the sound of voices dropped significantly – assumed they had closed.

7:50am, left the building and saw the doors were chained and locked from the inside again.

8:00am, returned to see man opening the door from the inside and another man who appeared to be asleep on the table. Think it was the same 2 men who were in there when Mr. Eastwood visited with the Police recently.

Since the issue of the Temporary Stop Notice and the effect/compliance dates of the Planning Enforcement Notice, the disturbances between 2:00am and 8:00am have reduced although before 2:00am, we are often subjected to loud outbursts of shouting as we are trying to get to sleep. They have also made an effort to reduce the noise in the passage although there are often men shouting at eachother as they leave the club via the back door.

Men are still smoking in the passageway during the day and generally we are subjected to loud shouting and laughing around once an hour throughout the day. We are therefore still unable to open any of our windows.

END.

#### APPENDIX 2

From Paulo, ex tenant 2a.
Sent to Clir Canver & others listed below.
Duncan

#### Begin forwarded message:

```
> From: "Paulo Roberto Lima de Andrade"  papitoboco@ig.com.br
> Date: 29 February 2008 19:56:08 GMT
> To: Nilgun Canver@haringey.gov.uk
> Cc: eubert malcolm@haringev.gov.uk, derek.pearce@haringev.gov.uk,
> dasos.maliotis@haringey.gov.uk, dk-material@pobox.com
> Subject: Trouble 1/2 Grand parade
>
> Hi,
> I was actually living in 2a Grand Parade, Green Lanes between 11/06
> an 12/07, and honestly, the work-time from the cafe on 1, Grand
> Parade could just be resumed in 2 parts: a joke or a horror movie.
> Joke because what has been saw that was, you know, just impossible
> to happen, I'd knew how react to many different situations: noise to
> get crazy, being disturbed by chatting during almost all night (in
> the week-days, they get near to 3/5 o'clock in the morning!!!), I'm
> not sure, but probably drug's consumation and some fight's, which
> in one of those, themselves felt completely necessary call the
> police, biggest was a confusion, and on this date, I'd hear
> something about "back to shoot", so we can see how kind of person
> we talking about.
> Horror because I felt completely unprotected, no just about
> myself, but too about my wife, persons which has always paid yours
> taxes and done the correct to live on the area without affect
> anyone and with peace. Unfortunately, this was affecting my life in
> all senses, professionally and personally, so my only option were
> get moved, and that's what I'd.
> But there is a question: that was correct??????
> There is my complaint, with, on my concern, there's over necessary
> evidences.
> If there's any further questions just call me on
                                                              or
                on evening-time
> Thanks for the space.
> Paulo Andrade
```

My notes kept are not continuous. I collected the below for an email to Cllr Canver on 31st Oct 2007.

#### Regards

Duncan Kramer

Below is a partial list of noise incidents, & contact with Noise Control & Licensing in the last 3 months. Other neighbours have also made numerous calls to Noise Control. July 31st Tuesday 12 noon:

Loud disturbance at rear from Larnaca café customers. Neighbour indicates they will call police.

#### Sept 7th Friday / 8th Saturday:

Woken numerous times. 6am had to ask customers (drunk) to go inside & shut door. Went inside, but came back out again soon after, creating a lot of noise.

#### Sept 9th Sunday 23.35:

Phoned noise team about loud talking under bedroom windows. 00.23 noise team phoned back to ask if persisting. Quiet.

#### Sept 13th (2007) 3.40am

2c Grand Parade call police. Disturbance on Grand Parade with M/F/F (violent argument) originating from Larnaca café.

#### Sept 13th

Spoke to Daliah Barrett (LBH Licensing). She asked for details to be emailed to her.

#### Oct 8th Monday 23.17:

Phoned noise team about loud talking under bedroom windows. When neighbour requested quiet, told to "Shut up".

#### Oct 13th Saturday 6am:

Reported noise problem to noise team. Loud talking under bedroom windows.

Later during the day, spoke to (Mr) Lamin(?) – noise officer – he said he or another noise team officer would drop by the café that evening to tell the café they must keep the rear door closed at all times.

#### Oct 18th

Spoke to Mark Eastwood – noise officer – he said the requirement for the café to keep the door closed at all times & fit a door closer was the licensing dept's responsibility.

#### Oct 19th

Spoke to Daliah Barrett (LBH Licensing). She says she can only respond to the noise team witnessing a nuisance. She cannot enforce the door being kept closed(?). We as residents can initiate a review of the license, based on a failure to comply with the conditions.

#### Oct 20th Saturday 5.25am:

Phoned noise team about loud talking under bedroom windows from Larnaca café customers. Call logged.

#### Oct 30th Tues 2am:

Loud disturbance at rear of cafe. Police called & attend. Men shouting & man/men chased/climbing over fence into yard of 2 Grand Parade. Police attend (for some time).

To back up the frustrations Mr. Stanley is feeling, we at 2b Grand Parade & the neighbours at 2c have been woken twice this week at 2.15am and 4am respectively by the activities of the owners/users of these premises.

D. Kramer

```
Dear Mr. Canver,
> I understand the council is seeking evidence of a noise problem
> affecting 1 & 2 Grand Parade, N4.
> Throughout much of October 2005 through October 2006 we had
> problems with being disturbed at night by the activities of the
> café at 1 Grand Parade.
> The occupants of the address in question were less than considerate
> of their upstairs neighbours. I am a fairly tolerant woman, and far
> from confrontational. I even established a friendly relationship of
> "hellos" with one of the older men who was often seated outside
> during the daytime.
>
> The primary reason for my departure from the apartment (which I
> loved) was the nighttime hours of this same establishment. I work
> in events and sometimes only have a few hours at home to sleep. On
> one occasion when the noise was exceptionally intrusive (at 3am) I
> went down to ask them kindly to be quieter. My housemates and I
> decided that a female going down may elicit a more sympathetic
> response. Being a men's club, they were quite shocked at my
> entrance. In fact when I entered it was like time froze. This
> surprise did not however translate to them keeping the back door to
> their venue closed as I had asked; at least not for longer than
> half an hour.
>
> Having lived there for 12 months I can say they frequently cause
> noise after 11pm during the week. I believe this is primarily due
> to in an external toilet. They often leave the back door to the
> premises open which subjects the upstairs apartments, who's windows
> over look their back area, to quite loud music. Further it is
> common for them to take telephone calls in the back enclosure of
> the property, speaking extremely loudly when doing so.
> On at least two occasions I was awoken by what sounded like an
> escalated argument. I say "sounded like" because this aggressive
> transaction was not carried out in English. I do know that the
> police arrived on the premises during one of these episodes
> although I was not the one who called them.
> In my experience the noise issues occurred primarily between 11pm
> and 4am. They are one of three sorts; loud telephone calls, loud
> music and occasionally arguments and door slamming between two or
> more men.
> I do hope that the council will act upon the complaints received
> regarding this premises. If you have any questions, my contact
> details are below.
> Kind Regards,
> Jacqui
> Jacqui Shannon
> The London Gathering
> 1 Angel Court
> 5th Floor
> London
> EC2R 7HU
```

#### 1 & 2 Grand Parade, Green Lanes, N4

Dear Councillor Canver

**4**5

18 March 2008

Rather than a series of separate letters from all the residents of 1 & 2 Grand Parade we decided it might be simpler to send one letter from all of us.

During much of 2007 we have suffered from night-time noise coming from the rear of Salonica Cafe, 1 Grand Parade, N4 1JX. This has occurred at various times throughout the night, until morning, and disturbed our sleep.

We would really appreciate the council doing whatever is necessary so that we are not disturbed at night.

Yours sincerely

la —	Elvash. Ro	stancey sellen Woodh.	Tenants sin	ce 28/09/07
		+ TAN Tenants		००   ०७   ००
le	LE WILLES			
2a	Mulu Jaidel	Zenoko Giller		
2b	DKromer	MR D. KRAMER		
	Mayle nagle	MR. M. Whippy		